

Manager, Security & Life Safety II (CF Market Mall)

- Full-Time
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- Location

Showing 1 location
CF Market Mall
Calgary, AB T3A0E2, CAN

Job Details

Description

Role impact:

Responsible for the leadership and management of the functional, technical, and applied security and life safety program at a shopping centre ensuring that applicable legislative, industry and company standards are maintained. To manage the Occupational Health & Safety program ensuring workplace safety is prioritized and applicable OH&S legislative codes are followed. Reporting to the General Manager, this position is ultimately responsible for the effective and efficient execution of all operational aspects of the Security and Life Safety Department including leading a department of hourly and salaried employees.

What you will deliver:

- Oversee, manage and mentor a team of hourly and salaried employees, including conducting annual performance reviews & quarterly coaching.
- Subject matter providing oversight on all aspects of the Security & Life Safety management program are assessed and updated regularly to remain current with Cadillac Fairview standards and leading industry practice, and to continually achieve operational and fiscal efficiency. Responsible for the regulatory and practical elements of the occupational health & safety, fire safety, and general life safety requirements at the property
- Accountable for bringing together and leading across the variety of functional roles, including Security, Operations, Marketing, Guest Services and otherwise, where the

collaborative effort is required to fulfill the regulatory requirements for health and safety, fire systems and general life safety.

- Responsible for collecting and reporting performance data for quarterly reporting and to support corporate business objectives Responsible for collecting and reporting monthly stats to relevant 3rd party partners (ie City of Calgary)
- Chair Joint Health & Safety Committee and ensure occupational health and safety is prioritized and effectively practiced throughout all areas/departments of the workplace.
- Manage emergency response and business continuity program including preparation and upkeep of ERP, BCP and Fire Evacuation Plan in support of an effective and sustained response effort in emergencies.
- Oversee and execute the implementation of a security strategy via regular and ongoing liaison with National Security Operations and property management to ensure a consistent level of service delivery and financial effectiveness.
- Creates, reviews and is accountable for annual and long term budget ensuring annual expenditures align with security operating strategies, business models, technology standards.
- Ensure accruals are completed in a timely manner, monitor monthly expenditures to ensure on budget at year end.
- Establish and maintain key contacts with retail and office clients, public authority, suppliers, and security industry partners, including local police, fire and emergency medical services representatives.
- Develop, measure and oversee the delivery, efficiency, purchasing, and implementation of security technologies. Ensuring that all installations comply to national standards and deliver on strategic business objectives.
- Prepare projections, and costs for the property relating to physical security and security technology for annual operational expenditures and 10-year capital plans
- Recommend Security related capital projects, work with internal and external resources (ie consultants) to put together in CF Exchange Wave II, RFP's, business cases to execution with all relevant approvals & manage the project(s) to completion.
- Oversee and ensure all internal and external audits are completed on time and meet internal and external expectations, standards. Ensure all follow up items are completed within prescribed timelines.
- As part of a commitment to continual improvement, conduct reviews of internal property business processes in areas such as security operating practices e.g., use of force, emergency management, fire safety systems and procedures, H&S and business continuity, and make broadly applicable policy and procedural changes to close gaps.
- Responsible for ensuring scheduling and coverage is maintained as per property needs. including any/all third-party supplemental guards as required.
- Other duties as assigned.

What your strengths are:

- Exceptional written and verbal communication skills
- Excellent public speaking and presentation skills in group settings
- Exceptional problem solving, and decision-making skills required.
- Strong organizational, prioritization and time management skills
- Tact and diplomacy in dealings at all levels of the organization both internally and externally.
- Great leader and teammate who can delegate and follow up effectively.
- Adaptable in dealing with a diversity of situations and people.
- Exceptional reporting and business proposal writing skills.
- Ability to work in an exciting, fast-paced environment.
- Adaptable under pressure

What you need to succeed:

- Community college diploma in a related field of Security and Life Safety, Risk Management or Criminology (or equivalent business management qualification)
- A minimum of 7 years working in a commercial real estate security and life safety environment, or equivalent – or equivalent work experience
- A minimum of 5 years of security and life safety management experience, ideally with increasingly complex scope. Commercial real estate security and life safe experience is an asset.
- Professional security industry accreditation, including (CPP, ASP, PSP)

Why you should join us:

At Cadillac Fairview we have been transforming communities for over 50 years. We are so much more than our properties. We are building leaders at all levels. We offer the challenge of interesting work, a great organizational culture, the opportunity to collaborate with the best in the business, and support for your growth and development. We reward values-based behavior and superior results with a competitive rewards package that includes best-in-class benefits and pension. Imagine a place where you can make a difference!

At CF our everyday actions and critical business decisions are guided by our CF Values. Achieving results is naturally important for us and we achieve results through behaviors that are consistent with our CF Values.

Are you someone who believes in our values?

- **Aim Higher** – we strive to exceed expectations.
- **Own Your Expertise** – we empower ourselves and each other.
- **Collaborate Effectively** – we bring the right people together to get the right results.
- **Engage with Empathy** – we objectively consider the needs of others.
- **Embrace Change** – we drive, learn from, and adapt to change.

At CF you'll join a diverse community and award-winning team where your talent and commitment to excellence are welcomed, valued and respected. **We're ready to meet you there – are you?**

CF is **an equal opportunity employer** and is committed to creating a diverse and inclusive environment. If you need reasonable accommodation during the recruitment, assessment, and/or selection process, please notify your CF contact or email cfcareers@cadillacfairview.com.

Respondents must submit resumes through the Career Opportunities section on www.cadillacfairview.com