

BOMA CALGARY EXCELLENCE AWARDS 2023

THE OUTSTANDING BUILDING OF THE YEAR (TOBY®) GUIDEBOOK <u>PUBLIC ASSEMBLY BUILDINGS</u>



INTRODUCTION

The BOMA Calgary Certificate of Excellence (COE) and The Outstanding Building of the Year (TOBY®) Awards is the most prestigious and comprehensive program of its kind in the commercial real estate industry recognizing quality in commercial real estate buildings and rewarding excellence in building management.

During the competition, all facets of a building's operations are thoroughly evaluated. Entries are judged on everything from community involvement to environmental and sustainability management. All entries will be subject to the online document review process, however only applications meeting the minimum requirement of 70% will proceed onto the judges site visit process.

Certification is based on meeting a minimum score (70%). Using the BOMA International TOBY requirements, entrants must meet standards in building management, operation and design, tenant relations and community impact, energy management and conservation, environmental, regulatory and sustainability initiatives, and the training of building personnel. Every building submitted for certification is subject to a building inspection. Certification must be renewed every 3 years to ensure that the standard of excellence is maintained and is valid for a 3-year term as long as the property owner or management firm does not change.

TOBY® winners are recognized in specific categories of building size or type. Judging is based on building standards, community impact, tenant relations, energy conservation, environmental, regulatory and sustainability and waste, emergency preparedness and the training of building personnel.

The BOMA Calgary COE and TOBY® winners will be presented at the BOMA Calgary Excellence Awards Gala. Visit www.boma.ca for full event details and registration.

Winners at the local level will receive an invitation to enter into the BOMA Canada National Awards along with a registration form, directly from BOMA Canada. Once qualified, national applicants are provided access to the BOMA International's online awards portal where they can upload their entries. The online system is also used for judging at the national level for most categories.

NOTE: BOMA Calgary will not be using the awards portal for this cycle. Submissions are to be completed via a submission link and Judges will enter their score through a separate portal.

ELIGIBILITY

- The building must be owned or managed by a BOMA Calgary member in good standing that is directly responsible or accountable for the property being entered. Specifically, all membership fees, and any other debt, must be paid prior to entry.
- Entrants must also be BOMA International members in order to be eligible.
- All portfolios must have undergone a building inspection and scored at least 70% to be eligible to compete.¹
- The building must be occupied for at least one full year from the date of occupancy of the first tenant by January 31st, 2022 with a minimum of 12 months of building operations.
- TOBY® winners in each category are eligible to enter into the BOMA Canada National Awards.
- Buildings submitted in the Mixed-Use category must have at least 10% office space of total square footage of entire complex.

¹ Each entrant must upload the completed and signed TOBY Building Inspection Verification form (provided by BOMA Calgary once judging is complete) to be eligible to compete at the National level. Not uploading this could lead to disqualification.

- All public assembly buildings must be at least 50% percent average annual occupancy (physical occupancy).
- There is no limit to the number of buildings an owner or management firm may enter.
- Each building may enter in only one category.
- An entrant may choose whether to enter multiple buildings as a single entry or as multiple entries only if the buildings are owned by the same company, managed by the same company and the buildings are managed as a single entity and not within a suburban office park. All entries must disclose whether their entry is a single building or multiple buildings under the Building Standards section.
- Building must be <u>BOMA BEST® Certified</u>. Omission of the BOMA BEST® certificate will automatically disqualify an entry. Each entrant must provide a copy of the certification received in the current year that shows the level of certification during the current year.
- Applicants are required to submit entry information and relevant supporting documentation.
- The building may not have won in the same category during the last 5 years (i.e. Buildings that win in 2023 are not eligible to compete until 2028 and awarded in 2029).
- The building may not have won in a different category at the international level during the last 3 years (i.e. Buildings that win in 2023 are not eligible to compete until 2026 and awarded in 2027).
- For any building that enters the competition at the local and regional level that may encounter a change in management and/or ownership and wins at the International level, the award will be presented to the management company/owner at the time of the original entry.

If you have any questions about your eligibility or the awards process, please contact Jay Islam at <u>Jay.Islam@boma.ca</u>. For more information on BOMA 360 visit the BOMA Recognition platform please visit: <u>https://recognition.boma.org/</u>

DEADLINES AND ENTRY FEES

Applicants are asked to submit an online registration form (i.e. intent to enter) to BOMA Calgary by **4 p.m. on February 10th, 2023.** Once registration has been received by the BOMA Office, the entrant will then have access to document submission links.

Full submission due by 4 p.m. February 28th, 2023.

A local fee of **\$675.00** (plus GST) per building is payable at time of registration.

All TOBY winners must be BOMA International members to participate in the BOMA Canada and BOMA International Award programs through the BOMA International Awards Portal. A membership fee of **\$125.00 (plus GST)** will be required for those moving on.

PUBLIC ASSEMBLY BUILDING CATEGORY DESCRIPTION

All buildings must be publicly accessible and support multiple uses (entertainment, events/gatherings, etc). The multiple use character of these buildings may influence the building's utility use, opening hours and tenant or occupant relations. These buildings may be part of a larger portfolio. This category includes: stand-alone arenas, amphitheaters, auditoriums, art galleries, churches, hotels, convention centers, exhibit halls, courthouses, stadiums, university building(s) and other buildings that are publicly accessible. This category allows for entry restrictions based on ticketed or multi-tenant/occupant areas.

Note: When a building fits a different TOBY category, it should be entered in that category.

BUILDING INSPECTION

Building inspections must take place at the local level of competition to ensure the entry meets the eligibility requirements and is registered in the correct category. A minimum score of 70% must be earned to be eligible to compete for a TOBY.

While we strongly encourage on-site inspections, we recognize that this may not always be possible. If you must conduct virtual inspections, please follow the TOBY Awards Virtual Site Inspection document here: https://toby.boma.org/Documentation/2020_06_16_TOBY_Inspections%20_COVID_19_FINAL.doc

The following items will be inspected during the building inspection:

- 1. Entrance/Mail Lobby
- 2. Security/Life Safety
- 3. Management Office
- 4. Elevators
- 5. Multi-Tenant Corridors
- 6. Restrooms
- 7. Stairwells
- 8. Typical Tenant Suite (if applicable)
- 9. Central Plant/Engineering Office
- 10. Equipment Rooms/Service Areas
- 11. Parking facilities (only if Owner/Agent Operated)
- 12. Landscaping/Grounds
- 13. Refuse Removal and Loading Docks
- 14. Roof
- 15. Tenant Amenities

A member of the judging team will contact the property manager in advance to book a mutually agreeable date and time for a site visit. Judges should be taken to a boardroom or office where they will spend a minimum of a 1 hour examining all of the mandatory documents.

Following the review, the judges should be taken on a tour of the building. (Tour guide must be very familiar with the submission and all building areas and systems and prepared to answer onsite questions from the judges. Note: Property Management team should be on site during inspections). Please allow a between 2.5 - 3.5 hours to complete the building inspection process.

MANDATORY DOCUMENTS

The following documentation is mandatory where applicable and should be made available. On-line versions are acceptable but must be available at time of inspection at the property being inspected. Ease of navigation is essential to ensure that judges can easily and readily review:

- 1. Evidence of Evacuation Drills conducted within past 12 months. NOTE: Drills can be silent if applicable.
- 2. Preventative Maintenance Manual
- 3. SOP Manual/Documentation of Standard Operating Procedures
- 4. Regular Financial Reports/Accounting Software Used
- 5. Purchase Policies
- 6. BOMA Building Measurement Standard Global Summary Sheet as proof of certification (or other pre-approved certification)

Entrants should receive a completed TOBY Building Inspection Verification form from their local BOMA or affiliated International affiliate organization once judging is completed.

SUBMISSION GUIDELINES

Certification

Certification must be renewed every three years to ensure that the standard of excellence is maintained.

Entrants are advised that standards may be revised or enhanced in subsequent years, therefore recertification should not be assumed. Certification is valid for a three-year term as long as the property management firm does not change. **Note:** Any building receiving a local award at the time of certification is eligible for re-certification every three years.

New Management

Where a building/facility has been certified in the past, or is expected to be entered for certification, a submission will only be considered following a minimum of one year under new management.

Building Under Renovation/Rehabilitation

A building/facility will not be considered under the Certificate of Excellence Program if it is undergoing extensive renovations or rehabilitation (e.g. curtain wall replacement). A building/facility undergoing minor renovations and/or ongoing common area improvement programs is eligible; however, entrants are advised that cleanliness/safety measurers/tenant communication programs, etc., of areas undergoing construction will be considered by the judges.

Building Presentation-& Mandatory Document Review

A mandatory building presentation and document review will be scheduled for your building shortly after the submission deadline. A member of the Judging Team will contact the Property Manager in advance to book a mutually agreeable date and time for a site visit.

The applicant will have a maximum of 3.5 hours to showcase the building and mandatory documents to the judges during the scheduled visit.

The Judging Team will require:

- Meeting Space (boardroom or office will suffice)
- Full set of mandatory documents either available online for review prior to the judges' arrival or available at time of the visit.

- Building Presentation
 - Tour guide must be very familiar with building systems and areas.

Note: While not mandatory entrants in past awards have provided a slideshow presentation to the judges outlining information about the property. This has proven to be helpful for both the entrants and the judges in identifying key elements in the scoring guide and getting a better understanding of the building/property.

Submission Format

Applications (intent to enter) will be submitted <u>online</u> by visiting the BOMA Calgary website at <u>the</u> <u>BOMA awards page</u>.

Electronic submissions are preferred and encouraged; in PDF format only (Complete Submission can be uploaded to the submission link shared with your main contact, sent by email to Jay at Jay.Islam@boma.ca. or mail USB to the BOMA Calgary office)

For questions, please contact Jay Islam at <u>Jay.Islam@boma.ca</u>.

Formal submissions for the national and international awards will be made on BOMA International's TOBY Web site at <u>toby.boma.org.</u> Mandatory documents can be submitted online once you are granted access.

UNIVERSAL PORTFOLIO REQUIREMENTS

Photograph Requirements

- File Type: Hi Resolution JPEG compressed
- Maximum File Size: 2mb
- Do not use photograph collages. (Only single images)

Supporting Document Requirements

- File Type: PDF, DOC, DOCX, RTF, TXT
- Maximum File Size: 5mb

Descriptive/Summary Text Requirements

• Maximum word count is specified for each section

NOTE:

• Descriptive/summary text must be entered in the text box provided and may not be submitted as an uploaded file.

- Identify what an acronym represents at least once in each document.
- Text within required supporting documents does not count against character limits.

RECOMMENDATION:

Text should be created in Word, or other similar program, and then copied and pasted into the text box. Please spell check prior to pasting into the text box. Also confirm that the copied text can be fully viewed on-line. If not, reduce the characters to fit the requirements.

SPECIAL NOTES:

Each section is limited to a specified amount of words. All entrants are encouraged to save and review their entries before submitting to ensure that all text/content is captured in the entry.

Shaded boxes throughout this document contain useful notes and information that may assist you in preparation for a local judges' visit or for completion on your online entry. It is a resource only and is not exhaustive.

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- A. Building Description 1 Point
- B. Building Standards 3 Points
- C. Competition Photographs 1 Point
- D. Awards Ceremony Photograph (required) 0 Points
- E. Community Impact 15 Points
- F. Tenant Relations/Communications 15 Points
- G. Energy Conservation 20 Points
- H. Environmental Regulatory, Sustainability and Waste 15 Points
- I. Emergency Preparedness/Life Safety 15 Points
- J. Training for Building Personnel 15 Points
- K. Judges Scoring Summary

BUILDING DESCRIPTION (1 POINT, MAXIMUM 350 WORDS)

Provide a summary of the physical description of the building(s), property and location.

BUILDING STANDARDS (3 POINTS, MAXIMUM 2,000 WORDS, TOTAL OF 4 ATTACHMENTS REQUIRED)

The Building(s) Standards should be designed to provide the reader with an overview of the building(s) and property since the judging at the regional and international levels does not include a physical inspection of the building(s) and property.

Provide the following:

- 1. Building Name or multiple buildings being entered as a single entry
- 2. Number of Floors
- 3. BOMA Certified Floor Plate Square Footage
- 4. BOMA Certified Total Building Square Footage
- 5. BOMA Certified Retail Area Square Footage
- 6. BOMA Certified Office Area Square Footage
- 7. Other BOMA Certified Area Square Footage (if applicable)
- 8. Exterior Building Description (type of facade, windows, roof etc.)
- 9. Year constructed or opened

Describe the following:

- 1. Number of Public Entrances and their physical characteristics
- 2. Common Area Standard Finishes
- 3. Restroom Standard Finishes
- 4. Customer Service/Concierge Facilities
- 5. Utility Distribution
- 6. Elevators and/or Escalators and/or Moving Walks, Lifts, etc.
- 7. HVAC Distribution System
- 8. Fire Life Safety Systems
- 9. Loading Dock & Back of House Tenant Receiving Areas
- 10. Parking
- 11. Emergency Generator/Back up Power
- 12. Signage and Wayfinding
- 13. Multiple Uses (where applicable)

Along with the information above, provide the following required attachments:

- 1. Floor plan for your building showing your main lobby (office component) as well as two additional typical floor plans (Attachment #1)
- 2. Site plan or an aerial photograph. Aerial photograph should show the building(s) and property/boundary lines. (Attachment #2)
- 3. Documentation of BOMA floor measurement standard-type used in section of lease where the BOMA floor measurement standard is referenced, or other documentation, such as a sample lease document or calculations referencing the BOMA office standard. If not using BOMA standard, please list which standard is being used. (Attachment #3)
- 4. Description and copy of any certifications and/or awards that have been achieved that are not related to ENERGY STAR ®, BOMA BEST, or BREEAM (Attachment #4)

Please combine multiple documents into a single attachment if necessary, this could include floor plans.

Note: a TOBY Inspection Verification Document will be provided by BOMA Calgary once judging is complete for National and International applications. Not providing this could lead to disqualification from the National and International competitions.

COMPETITION PHOTOGRAPHS (1 POINT, NO TEXT REQUIRED FOR THIS SECTION)

Provide the following photograph of your building(s):

- 2 Exterior (front & rear)
- 1 Interior (lobby and hallways)
- 2 Multiple Use areas
- 1 Signage and Wayfinding
- 1 Central plant or main mechanical room (chiller, fire pump or boiler room)
- 2 Additional photographs, the subject matter of which is the entrant's choice

AWARDS CEREMONY PHOTOGRAPHS (0 POINTS, NO TEXT REQUIRED FOR THIS SECTION, 2 ATTACHMENTS REQUIRED)

In addition to the competition photos, all regional and international entries must submit one high resolution (minimum 300 dpi, 1,500 pixels wide or larger) 11" x 14" color JPEG (JPG) of the building's exterior for display at the awards ceremonies. Also, a photograph of the management team responsible for daily management of the building(s) is required (minimum 300dpi, 750 pixels wide or larger).

COMMUNITY IMPACT (15 POINTS, MAXIMUM 1,800 WORDS)

Entrants can use data that occurred within the past 24 months prior to application deadline.

Provide a written description of the following:

- The building management's impact on the community. For example: jobs provided (as a direct result of the building's existence), amenities to the community or the corporate environment (parks, blood drives, special events, etc.), tax impact (provide special assessments for roads, sewers, etc.), recognition awards, letters and roads and other transportation improvements. If the impact can be quantified as additional income for the community or charitable event or has some type of savings associated with the impact, please describe. When describing the current year's events, please note programs and how long they have been in place.
- How the building management's efforts in this area have helped make the property a benefit to the local community. Only include corporate donations/activities if entrant can describe how the onsite management team personally participated or how it affected the property.

Summer students employed, co-op student placements, seasonal hires.

Community involvement and enrichment (Local BIA, Schools, Charities, Donation Drive (toy, clothing, food), Animal Protection, Donation of space (vacant area, courtyards, lobbies) for community/city events, buskers, arts & crafts, farmers markets.

Note: Entrants should focus on amenities made available

to the community as a result of the property and describe amenities open to the public to utilize. Demonstrate the building management or staff participation in community involvement and enrichment.

Community Impact Judging Guidelines

Below is a list of examples of items that applicants may choose to provide for judges to review and evaluate as part of their building tour for each submission. It is important to note that some items listed are already part of the mandatory documents list and some are supplementary examples used to showcase and highlight particular areas of the submission.

- Jobs Created/Community Involvement
- □ Local Community Outreach
- □ Amenities to the Community
- □ Recognition

Comments:

TENANT RELATIONS / COMMUNICATIONS (15 POINTS, MAXIMUM 1,800 WORDS)

Entrants can use data that occurred within the past 24 months prior to application deadline.

Provide a written description of the following:

- Tenant Relations efforts and/or programs sponsored by building management within the last 12 months.
- The building's work management system for responding to tenant maintenance issues, as well as any ongoing programs for informing tenants of building operation problems.
- Tenant amenities available such as health facilities, childcare and food service.
- A description of how the building's management team communicated with its tenants during COVID-19.
- Indicate if tenant satisfaction surveys were conducted including the frequency and the date the last survey was last completed and the results.
- An explanation of the major findings and the actions management took to share results, alleviate concerns and/or problems, and/or ensure that acceptable and "popular" procedures and activities were maintained.

Attach the following:

- 1. 3 samples of tenant/public appreciation letters
- 2. 2 newsletters
- 3. 1 copy of tenant/occupant survey
- 4. 3 photos on how you fitted your building for COVID-19

- 5. 1 tenant communications piece from the property management team
- 6. 3 photographs reflecting the events being described
- 7. 1 Table of contents from the tenant manual. Do not include the entire manual or photograph collages. (Only single images)

Tenant Relations / Communications Judging Guideline

Below is a list of examples of items that applicants may choose to provide for judges to review and evaluate as part of their building tour for each submission. It is important to note that some items listed are already part of the mandatory documents list and some are supplementary examples used to showcase and highlight particular areas of the submission.

- □ Tenant Relations (Internal Policies, e.g. move in/move out, conflict resolution, customer service)
- □ Tenant Survey Results
- □ Tenant Survey Action Plan (within past year)
- □ Tenant Retention Strategy (ongoing relationship building with tenant contact)
- □ Tenant Services (appreciation events, communications)
- Directory/Lobby Signage
- □ Building Amenities (ex: parking, daycare, health facilities, first aid, food services, concierge, meeting facilities, transit access, bike facilities, ATM machines)

Comments:

ENERGY CONSERVATION (TOTAL OF 20 POINTS, MAXIMUM 1,750 WORDS)

Entrants are required to obtain a BOMA BEST® Sustainable Buildings certification. Each entrant must provide a copy of the certificate or letter from BOMA Canada attesting certification is valid in the competition year.

- The Preventative Maintenance Program (Mixed-use how these are shared between entities) 2.5 points
- The Energy Management Plan 2.5 points
- The Energy Reduction Target 2.5 points
- The Indoor Air Quality Monitoring Plan 2.5 points
- The Occupant Service Request Program 2.5 points
- Has the facility(s) conducted an ASHRAE Level 1 Energy Assessment in the last three (s) years? 2.5 points
- Building Staff/Tenant Education on the importance of and methods for energy conservation. 2.5 points
- Building Energy Management System (EMS) Monitoring. 2.5 points

Provide a written description of the following:

- A list of areas for which energy consumption data is available (i.e. all tenants, some tenants, interior and exterior common areas) and the type of energy used, (i.e. Electricity, natural gas, other).
- Percentage of occupied gross leasable area you have energy consumption data (either through sub-metering or by other means). The data must represent consumption from the most recent 12-month period and must not be any older than the past 18 months.
- Proof that building current energy consumption is being compared with consumption from past years and provide conclusions drawn from the analysis over a minimum of 1 years.

ENVIRONMENTAL, REGULATORY, SUSTAINABILITY & WASTE (TOTAL OF 15 POINTS, MAXIMUM 2,250 WORDS)

Describe a minimum of 7 programs of which at least 3 should be related to Environmental and Regulatory and at least 3 related to Sustainability and then describe your waste management plan.

Describe the following:

Environmental & Regulatory - 5 points

- Describe the policies and procedures in place at the building. This may include accessibility for disabled tenants and visitors, indoor air quality management and testing, storage tank management, generator testing and management, hazardous waste management, asbestos management, emergency clean up, blood borne pathogen program, pandemic preparedness and tenant environmental management and compliance.
- Provide documentation of buildings waste management plan, recycling policies and building's exterior maintenance plan, including recaulking, window washing, pressure washing, etc., green programs and/or any other environmental management programs.
- Please include any additional environmental and regulatory policies and procedures not mentioned above that are being followed.

Sustainability - 5 Points

• Describe the policies and procedures in place at the building. This may include storm water management, green friendly landscape management, integrated pest control management, green cleaning, green purchasing policy, exterior building maintenance management plan, waste management and recycling, lamp disposal, water reduction and management and traffic reduction initiatives. Please include any additional sustainable policies and procedures not mentioned above that are being followed.

Environmental Management Plan/ Manual; Elevator/Escalator/Moving Walks, Freight, Lift Maintenance logs; Waste Audit Reports; Waste Reduction Work Plan posted; Roof Anchor Plan & Inspection; CFC reporting; Air Emissions; TSSA Compliance; Work plans in place to meet new regulations; Health & Safety procedures control procedures lockout-tagout, roo waivers, contractor management program, safe work permit program); record keeping, equipment (chemical storage, protective gear; safety shower, eyewash station); GHS (Globally Harmonize System) compliance; MSDS (housekeeping & maintenance); Employment & Human Rights Law (Bill 168 work plan); Accessibility Action Work Plan (Wheelchair (entryways, washroom, elevators, light switches), Visually Impaired (Braille elevator buttons, directories, signs suite tone), concierge service.

Reduction of environmental footprint; sustainability included in owners documentation, leases, construction manuals, construction services; building recycling plan list of recycling services made available (toners, cartridges, cell phones, batteries, e-waste, organic waste), reuse of building materials; cradle to grave programs; tenant engagement initiative on sustainability.

• When describing these policies and procedures explain if they are mandated by local, state and/or federal compliance or other. If these programs are not mandated, explain the purpose for implementing.

Waste - 5 points

- Describe your building's waste reduction work plan and source separation program.
- Where applicable include:
 - Collection of organic wastepaper, metal cans, glass, plastic containers and cardboard
 - Facilities diversion rate
 - Educational training for occupants, custodians and general public
 - Organizational statement for continuous improvement in reduction and diversion of waste streams
 - Address the prevention, diversion, and management of solid waste generated as a result of day-to-day activities and infrequent events

• Future plans to increase recycling levels and reduce the waste generated

Along with the information above, provide the following required attachments:

- Documentation of waste management plan TOC or other
- Other documentation of recycling policies, exterior maintenance plan, etc. (optional)
- Sustainable Policies TOC or other (optional)
- Waste audit (optional)
- Other

Environmental, Regulatory, Sustainability & Waste Judging Guideline

Below is a list of examples of items that applicants may choose to provide for judges to review and evaluate as part of their building tour for each submission. It is important to note that some items listed are already part of the mandatory documents list and some are supplementary examples used to showcase and highlight particular areas of the submission.

- Environmental Management Plan/Manual
- □ Environmental Incentives (evidence of management encouragement through correspondence)
- □ Tenant Compliance
- □ Asbestos Management Plan (if applicable)
- □ IAQ Programs/Air Emissions
- □ Waste Reduction Plan
- □ Health and Safety Plan
 - Procedures (Staff & Contractor) (if applicable):
 - □ hot work permits
 - □ spill control procedures / spill containment kit
 - □ lockout/tag out
 - □ roof waivers
- □ EH&S Committee (Record Keeping, Display Board with postings)
- Equipment (*if applicable*):
 - □ chemical storage
 - □ protective gear
 - □ safety shower
 - □ eyewash station
- □ WHMIS Compliance
- **TDG** Training and compliance
- □ Roof Top Management Plan & Inspection
- □ CFC Reporting
- □ Fall Protection Plan
- □ Hazard Control Plan

Comments:

EMERGENCY PREPAREDNESS / LIFE SAFETY (15 POINTS, MAXIMUM 1,800 WORDS)

Entrants can use data up to 24 months prior to application deadline.

Provide a written description of the following:

- Procedures and programs for life safety, fire, disaster and security standards.
- Training for property management and tenants as well as recovery procedures. If you work with local first responders or officials and conduct live training, explain how this is accomplished.
- Summary about your business continuity plan and if drills are conducted how they are documented and communicated.
- Fire and evacuation drills are conducted, how often and when.

Along with the information above, provide the following required attachments:

- Table of contents of your emergency preparedness and security standards manual(s).
- AED policy or equivalent
- Written security procedures (Table of Contents)
- Copy of ADA plan (if applicable in your jurisdiction)
- Reference of access control and surveillance systems in the building. How does the building control entry into the building, especially during non-business/non-peak hour? Explain how the building monitors activities in common areas. It is not necessary to include an entire policy manual on how this is handled.

TRAINING FOR BUILDING PERSONNEL (15 POINTS, MAXIMUM 1,800 WORDS)

NOTE: Entrants can use data up to 24 months prior to application deadline.

Provide a written description of the following:

- List of qualifications for building staff (not job descriptions)
- On-going training programs for building personnel including seminars, in-house training and continuing education completed as well as designations, participation in professional organizations and team building and how this is managed for all personnel. Detail prior year and current year training, plus future plans.
- Management team participation in at least one BOMA-sponsored (local, regional or international) event or international affiliate sponsored event within the last 12 months (if applicable).
- Training for both on-site and off-site building personnel dedicated to the property.
- List of any management team industry certifications, degrees or industry training

Along with the information above, provide the following required attachment:

• Building specific organization chart of the building management team

SUMMARY OF JUDGES' SCORING

A minimum of 70 points must be earned to be certified.

Judges to verify the following:

Building Description	0-1	
Building Standards	0-3	
Competition Photographs	0-1	
Awards Ceremony Photographs (required)	Y/N	
Community Impact	0-15	
Tenant Relations/ Communications	0-15	
Energy Conservation	0-20	
Environmental, Regulatory, Sustainability, & Waste (Total) Environmental & Regulatory Sustainability Waste	0-15 0-5 0-5 0-5	
Emergency Preparedness / Life Safety	0-15	
Training for Building Personnel	0-15	
GRAND TOTAL	0-100 _	

Judges Name (Print)

Judges Signature

Date Signed